The Satellite
Excellence in Networking and Information Management
for Municipalities in New England

IMAS, llc
Municipal Information Management

PowerPay
Electrifying Commerce

And remember the Satellite is much more reliable than the weather!

WTH© Software Products & Services of *e*-Billing, Serch, Presentation and Payment

Web based Transaction Hosting – WTH© enables electronic presentation and payment processing by **IMAS** hosting a web based secure, **SSL**, **PCI** compliant and well-known to reflect the Municipality, Government Agency, County or Utility to provide a virtually transparent payment end-user experience for every customer.

Open source web services of **DNN** are the CMS services provider for the utilities used for import, export. **IMAS'** web design and hosting create the presentation and invoicing processes.

> ➢ **Departmental payment sites with Revenue and G/L detailed reporting**
>> ➢ **In and online Bill Presentation and Notification**
>> ➢ **Customers may elect to opt in/out of *e*-billing**
> ➢ **Customers may elect to opt in/out of e-recurring payments**
>> ➢ **Major Credit/Debit Card Processing**
>>> ➢ **Electronic Check Processing**
>>> ➢ **Customer Reporting Platform**
>> ➢ **Wrap-around (Integration) with any Software**
>> ➢ **Online and Inline (in-person) Payment Acceptance**
>> ➢ **Automated Deposit of Checks from Online Bank Sites**

❖ **30+ years of printing services being merged into the 21st century of *e*-billing Printing Bills and Ballots, Census and Street Listings both hardcopy and electronically, presenting and paying.**
❖ **18+ years experience of software development and support, client server and we based services and hosting specifically for State & Local, County and Municipal Government Agencies**
❖ **17+ years Merchant Services Industry, PCI Level I compliance, largest credit card service provider in New England, all support staff, employees and offices housed in Portland Maine**

You do not need to change any software, hardware or banking relationships you currently have to use our wrap-around web-based solution at no cost to the Municipality!

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John W. Dresch              Chris Walker
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*WTH© e~*Billing Web Portal Solutions

Web based Transaction Hosting + Payments Plu$(C) *WTH-PP$©*

- Invoice customization and creation template (performed by IMAS LLC, see examples)
- Attach advertising to payment site if desired (performed by IMAS LLC, see examples)
- Retain invoices for up to 36 months
- Query reporting available for: invoices issued, paid, when paid, how paid, etc. Details and summary version with a date range
- Our secure systems relieve you of any need to retain sensitive customer payment information
- Export function of invoice file for e-mails
- Opt-in and Opt-out of paperless programs to drive paper suppression
- Import / View non-delivery information (to alert for paper invoice preparation)
- Import / View invoice payment results (to update receivable list at Billing Entity)
- Import / View ACH reject and credit card decline information
- Import / View chargeback information (of disputed invoices)
- Export new customer information
- Export customer change information (to update receivable list at the *WTH©* Portal)
- Export payment received results (to update receivable list at the *WTH©* Portal)

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WTH© e~Customers Portal

Web based Transaction Hosting + Payments Plu$(C) *WTH-PP$©*

- Registration and preferences (email invoice, email receipt after payment, go paperless, save a copy of invoice)

- Login, password administration and reset via email

- Update customer information with secured login

- Create payment methods (to be determined)

- Create alternate or multiple payment methods

- View current balance and pay now

- Email billing entity with any questions / disputes on invoice

- Cancel scheduled or pending payment transactions

- Create and/or change recurring payments (amount, method, schedule, duration)

- View invoice and payment history (online)

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This web based information management convergence from

IMAS, llc, and Power Pay

allows multiple functions to be easily undertaken from *anywhere*

- Municipalities and Agencies maintain **their information and images locally, in their own offices**
- IMAS *automatically* uploads updated information, according to parameters defined by you, to IMAS' dedicated Internet server
- All searching is executed over the internet at **WTH©,** eliminating any and all threats to your local computer system and files
- Constituents, Tax Payers, Searchers, Attorneys, Banks, Newspapers, Chambers of Commerce, Realtors, or anyone needing to view information remotely can access your records through **WTH/showcase©**
- All fees and subscriptions will be set and collected electronically by you through the merchant services of **PowerPay.biz©**
- Anyone can view their information remotely, pay bills, complete applications, permits and requests, or undertake business from <u>any</u> software
- Full printing and services for all your needs with electronic notification as desired

You do not need to change any software, hardware or banking relationships you currently have to use our wrap-around web-based solution at <u>no cost</u> to the Municipality! 4

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